

Information pack 3.3 --Relative Performance

Health Service information supplied by NHS Hillingdon

Potential areas where Hillingdon is doing well in terms of its population's mental health

Hillingdon has a higher than average investment in counselling services

Hillingdon does well on some aspects of primary care of mental health problems e.g. a higher percentage of patient on CHD and diabetes registers have been screened for depression (89.5% compared to 88.5%)

Hillingdon has a higher than average investment in home support services i.e. community based support

Investment in inpatient services is less per weighted head of population than the rest of London, the Thriving London Periphery and the rest of England

The rate of readmission to inpatient services is low

For its population need, Hillingdon has a larger mental health employment scheme caseload than the London average

Service	Performance April 2011 – June 2012
Assertive outreach	Following agreement with commissioners that treatment should be provided by other teams within CNWL
Early Intervention service	Team caseload has been increasing and is now close to meeting its target of 38 new cases by year end. This is a cumulative annual target.
Home treatment service	The target for home treatment episodes was exceeded by 8% 2011/12. The team is continuing to exceed this target During Q3 and Q4, 89% of admissions to inpatient services were made via the home treatment team ("gatekept"). Through 2012/13, 100% of admissions have been gatekept. This is a cumulative target.
Inpatient services	The rate of readmission is well below target (11%) operating at 3% on an ongoing basis Delayed transfers of care from inpatient services have been decreasing: Mid 2011 at 10-12% Reduced to 4% in January 2012 Mid 2012 operating at 10-15% delays have been caused by delays within both health and social care
Community teams	DNAs for first appointment operated at 10% 2011/12 and have increased to 15% for Q1 DNAs for follow up appointments operated at 10% during Q3 and Q4, 2011/12 and at Q1 2012/13 have increased to 17%

Potential areas of concern in terms of the mental health of Hillingdon’s population

Hillingdon has a higher rate of people in contact with secondary care community mental health services compared to the London average
 There are ethnic inequalities in admissions to adult psychiatric inpatient services in Hillingdon. The admission rate for white ethnic groups in Hillingdon is 30% lower than the England average for all ethnic groups but the admission rate for black ethnic groups in Hillingdon is 47% higher than the England average

Hillingdon has a higher admission rate for alcohol related harm than the London average

Expenditure on residential care is greater than Hillingdon’s comparators

*Hillingdon has only a small investment in services that respond to the needs of people with depression and anxiety (Increasing Access to Psychological Therapies initiative)

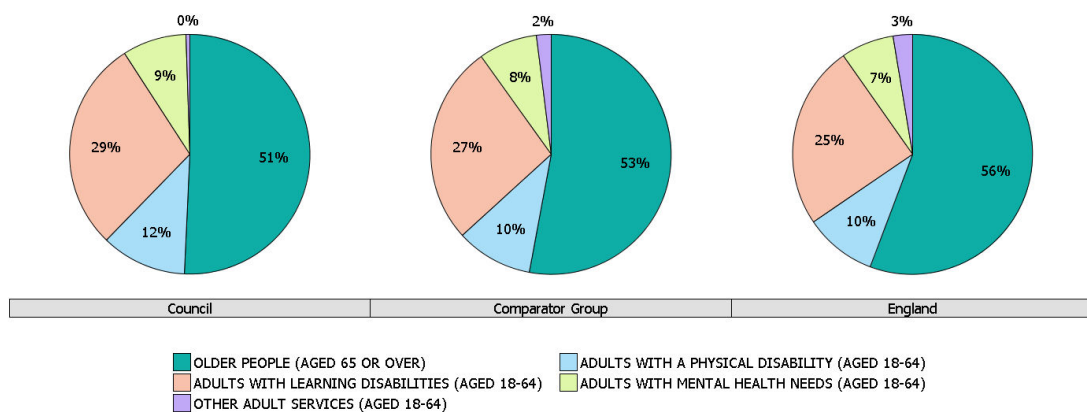
Hillingdon’s use of secure and high dependency services is low

Hillingdon has no community team for eating disorder or for people with forensic needs

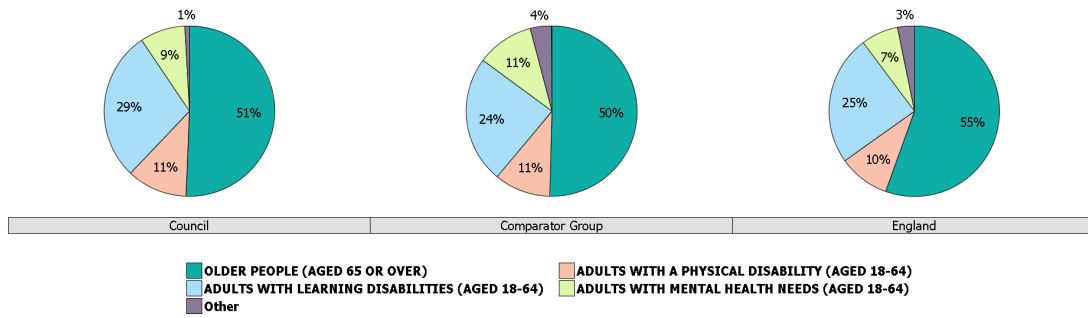
Information relating to Council Services drawn from the most recent national data

1: Percentage distribution of total gross current expenditure on adult social services by client group, 2010 -11

Hillingdon



1. Chart 02: Percentage distribution of Total Gross Current Expenditure on adult social services, 2010-11
 Hillingdon

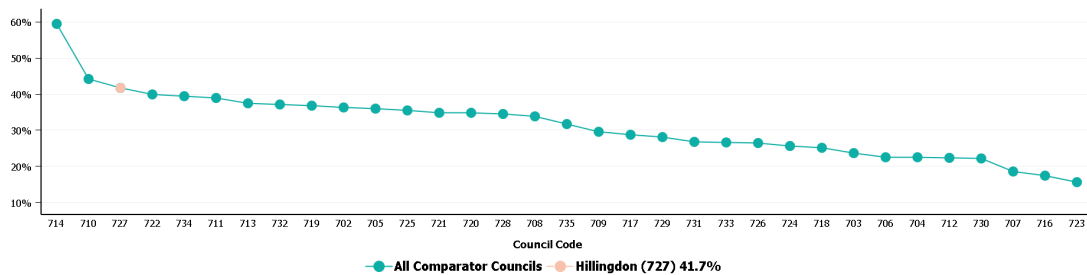


Source: PSSEX1

Hillingdon (727)

2a. Nursing and Residential Care: Proportion of Gross Current Expenditure across client types 2010-11

Chart 06 ADULTS WITH MENTAL HEALTH NEEDS (AGED 18-64)

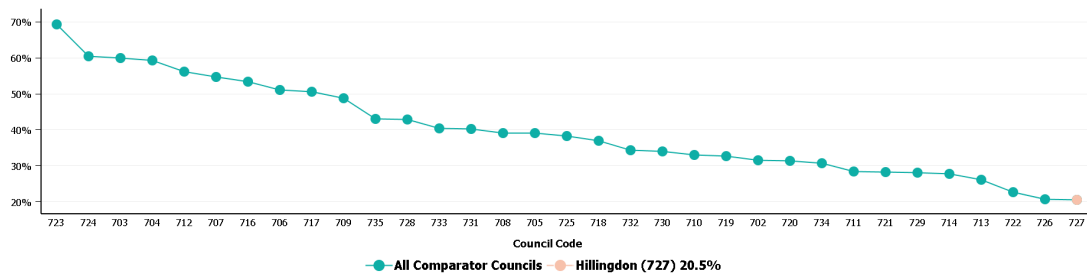


Comparator Average 31.3% Comparator Max 59.5% Comparator Min 15.6%
 Comparator Ranking: 3 of 33

Hillingdon (727)

2b. Day and Domiciliary Care: Proportion of Gross Current Expenditure across client types 2010-11

Chart 10 ADULTS WITH MENTAL HEALTH NEEDS (AGED 18-64)

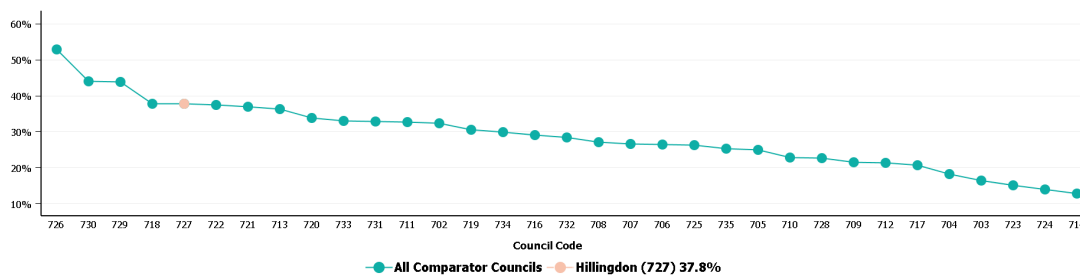


Comparator Average 40.9% Comparator Max 69.3% Comparator Min 20.5%
 Comparator Ranking: 33 of 33

Hillingdon (727)

2c. Assessment and Care Management: Proportion of Gross Current Expenditure across client types 2010-11

Chart 14 ADULTS WITH MENTAL HEALTH NEEDS (AGED 18-64)



Comparator Average 27.8% Comparator Max 53.0% Comparator Min 12.8%
 Comparator Ranking: 5 of 33

Source for all graphs and tables: NHS Information Centre - National Adult Social
 Care Intelligence Services (NASCIS) Published March 2012
 All data relates to the year 2010-2011